



## Migration FAQs

Notice Date: August 2024  
Planned Discontinuation Date: December 2024

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Rockwell Automation has released [FactoryTalk Motion Analyzer 4.0](#) for desktop and cloud. As part of our efforts to consolidate Motion Analyzer users into a single offering, the Motion Analyzer Online platform will be discontinued at the end of 2024. To access the FactoryTalk Motion Analyzer cloud, please use your MyRockwell account used for other common Rockwell Automation SaaS applications. All logged-in users from the last 12 months (September 2023) will have their project file library migrated automatically to the FactoryTalk Motion Analyzer cloud based on the email address username used for Motion Analyzer Online.

We thank you for supporting Motion Analyzer Online. Please use the [FactoryTalk Motion Analyzer 4.0](#) for new sizing projects and RA Advisor for product catalog details.

### FAQ

#### Will my login stay the same?

- Yes, if you logged into MA Online in the last 12 months (September 2023), use the same email to log into FactoryTalk Motion Analyzer using a MyRockwell/SSO account. The user authentication is different from MA Online, so you will need to create a MyRockwell account or use your existing account.
- If you have not logged into MA online in the last 12 months, you need to create a new FTMA account and manually import-export projects or contact the support team.

#### Will my projects be migrated, or do I need to move them manually?

All Motion Analyzer Online users logged in from the last 12 months (September 2023) will have their project file library migrated automatically to FactoryTalk Motion Analyzer cloud based on the email address username used for Motion Analyzer Online. Log into FactoryTalk Motion Analyzer through myRockwell account using the same email address and start working from there.

#### What happens if I have not logged in within the last 12 months?

Individual projects can be manually exported from Motion Analyzer Online and imported into FactoryTalk Motion Analyzer. If you would like your library to be migrated automatically, please reach out to [motionanalyzersupport@ra.rockwell.com](mailto:motionanalyzersupport@ra.rockwell.com) and make this request.

#### What if my email address has changed since I created my MA Online and/or MyRockwell Account?

If you need to change your email address, please reach out to [motionanalyzersupport@ra.rockwell.com](mailto:motionanalyzersupport@ra.rockwell.com) and request this change.

#### Will I be able to share my projects?

FactoryTalk Motion Analyzer provides export and import capabilities for project files and axis profiles. Exported files can be shared with other users and imported into their project library.

#### Will I have access to shared project files from Motion Analyzer Online?

No, only project files from your library will be migrated to the FactoryTalk Motion Analyzer cloud. A copy of any shared project files must be imported manually.

#### Will my reusable components be available in FactoryTalk Motion Analyzer?

No, the FactoryTalk Motion Analyzer does not currently support the use of reusable components.

### Will the product browser still be available?

No, the product browser will not be available in FactoryTalk Motion Analyzer. You can access product details from [RA Advisor](#).

### Will the tools now be available in FactoryTalk Motion Analyzer?

Available:

- Inertia Calculator
- Compatibility Browser is now part of the Torque/Speed Tool.
- Torque/Speed Tool

No longer available:

- Common Bus Estimator
- Cable Selector
  - Please use Integrated Architecture Builder for cable selection support.